

## **\*Important Learn to Swim Program Parent Information\***

1. **Attendance:** Please be on time for your child's lesson. Pool safety and other water-related safety issues are discussed at the beginning of every lesson. There are NO makeup classes if you miss a lesson. Due to student/teacher ratios, no child is allowed to attend a class they are not scheduled for. No exceptions. Makeup classes are offered only if Health Place cancels a class (i.e. weather or fecal/vomit issue) at the discretion of the Aquatics Supervisor. Every participant has free access to Family Swim during their paid LTS session for extra practice of skills. \_\_\_\_\_
2. **Parents Present:** Parents MUST remain in the lobby area during the child's lesson. Please do not exercise, swim or use the indoor track during this time. Observing a lesson from the indoor track is not permitted. Parents must wait in the lobby during the child's swim lesson. \_\_\_\_\_
3. **Unisex Bathrooms:** Parents bringing children of the opposite sex over 6 years old MUST use the unisex restrooms and are not allowed in the locker rooms. Ask the front desk for unisex restroom locations. \_\_\_\_\_
4. **Inclement weather:** Learn to Swim classes will follow a Cobb County School District policy for inclement weather. In the event of school closings, there will be NO classes. For Saturday classes, please call the **Health Place Hot Line at 770-793-7307** by 5:00 pm the Friday before class for information. The pool does close for thunder/lightning. The first class that is canceled due to bad weather is offered a Red Cross safety video for education. Any classes after that, there will be makeup lessons offered. \_\_\_\_\_
5. **Cancellation policy:** This class is non-refundable. Only cancellations received at least 7 days prior to the start of the first class will be issued a voucher. Vouchers are applicable toward another swim session and expire 1 year from the date of issue. Vouchers must be returned as payment and sent with your registration form. Vouchers are like cash, please do not lose them. Each class has a minimum participant requirement. If that minimum is not met, that class will be canceled and another class time will be offered or a voucher will be issued for a future class. \_\_\_\_\_
6. **Parking:** Parking is available in the employee parking deck on the bottom level reserved for Health Place participants. If the gate is down, press the button for security to allow you in. SATURDAYS ONLY: Parking is available at Building 522, the Cancer Research and Clinical Trial building. Your car will be towed if you park there any other times. Parking in the Cancer Center parking deck is not allowed at any time. \_\_\_\_\_
7. **What to bring:** No floating devices necessary. Goggles are acceptable for higher levels only when the child knows how to use their eyes in the water. Please see the instructor for special circumstances. Bring a towel; however if you forget one, Health Place can provide one for you. \_\_\_\_\_
8. **Fecal/Vomit Incident:** If your child has more than 1 fecal/vomit incident in or around the pool area during their swim session, you will be asked not to return for the session. A credit voucher will be issued for the remainder of that session. This is for the health and safety of everyone. \_\_\_\_\_

\_\_\_\_\_  
**Child's Name**

\_\_\_\_\_  
**Class**

\_\_\_\_\_  
**Print Parent Name**

\_\_\_\_\_  
**Date**

*Thank you and we look forward to serving you! Please contact the Aquatics department at 770-793-7462 or email at [michelle.wood@wellstar.org](mailto:michelle.wood@wellstar.org) for questions or concerns.*